

Restoring the system and factory sounds (KRONOS SE)

1. If for some reason the KRONOS SE will not start up normally, or some other problem occurs, you can restore the KRONOS to its factory preset state according to the procedure “Restoring the system and factory sounds” on page 1171 of the KRONOS parameter guide using the included set of Accessory Discs.

2. Prepare Installation files.

Download KRONOS_Update_3_1_3.zip, K2_EXs21.zip, K2_EXs272.zip, and FACTORY.zip from the websites below, and unzip them. Copy the files to the root level of a FAT32-formatted USB media, such as a flash drive, USB HDD, etc. Make sure you’ve copied all the files into the USB media like below.

KRONOS_Update_3_1_3.zip :

<https://www.korg.com/us/support/download/product/1/441/#software>

K2_EXs21.zip (*) : <https://shop.korg.com/Kronos/EXS-21>

K2_EXs272.zip (*) : <https://shop.korg.com/Kronos/EXS-272>

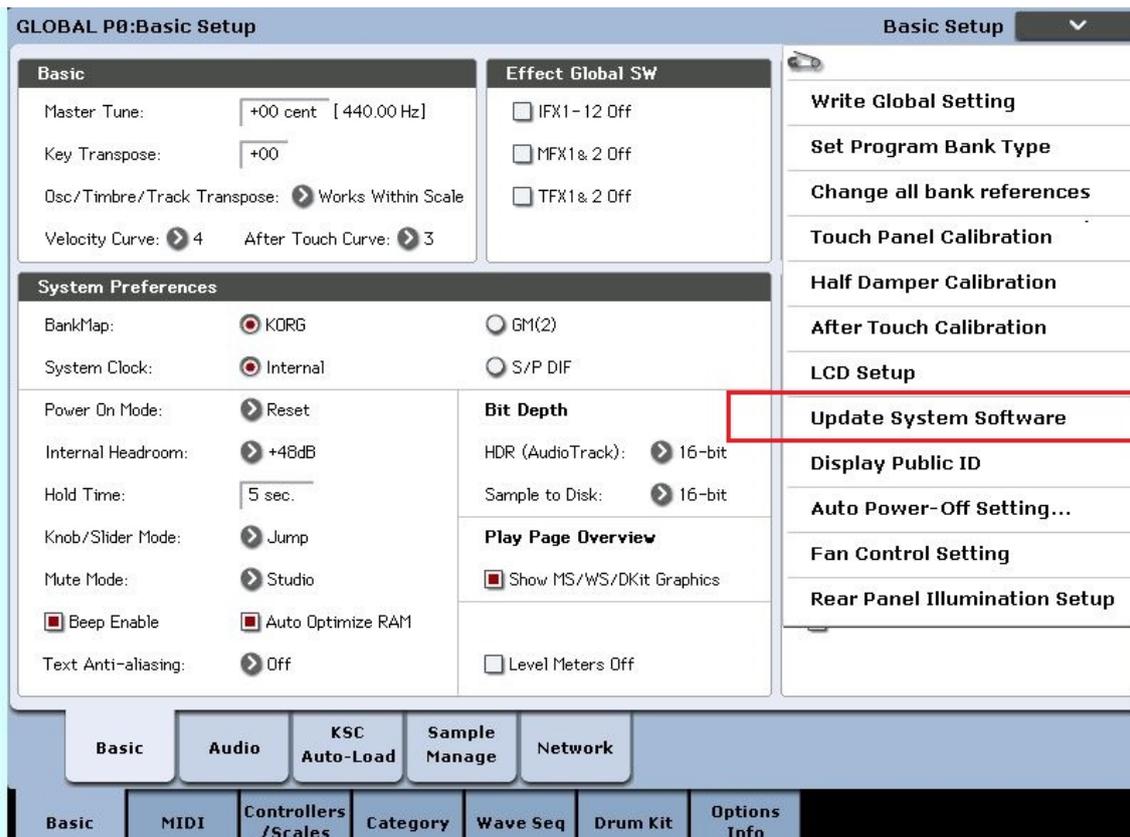
* Please download the demo versions.

 FACTORY	2019/03/29 9:21
 K2_EXs21	2019/03/29 9:21
 K2_EXs272	2019/03/29 9:21
 mnt	2018/10/23 21:12
 bc	2018/12/18 9:44
 DisplayUpdaterMessage	2018/12/18 9:44
 install.info	2018/12/18 9:44
 KRONOS_Update_3_1_3.csum	2018/12/18 9:44
 KRONOS_Update_3_1_3.tar.gz	2018/12/18 9:44
 md5sum	2018/12/18 9:44
 posttar.sh	2018/12/18 9:44
 pretar.sh	2018/12/18 9:44

3. Update the system to V3.1.3

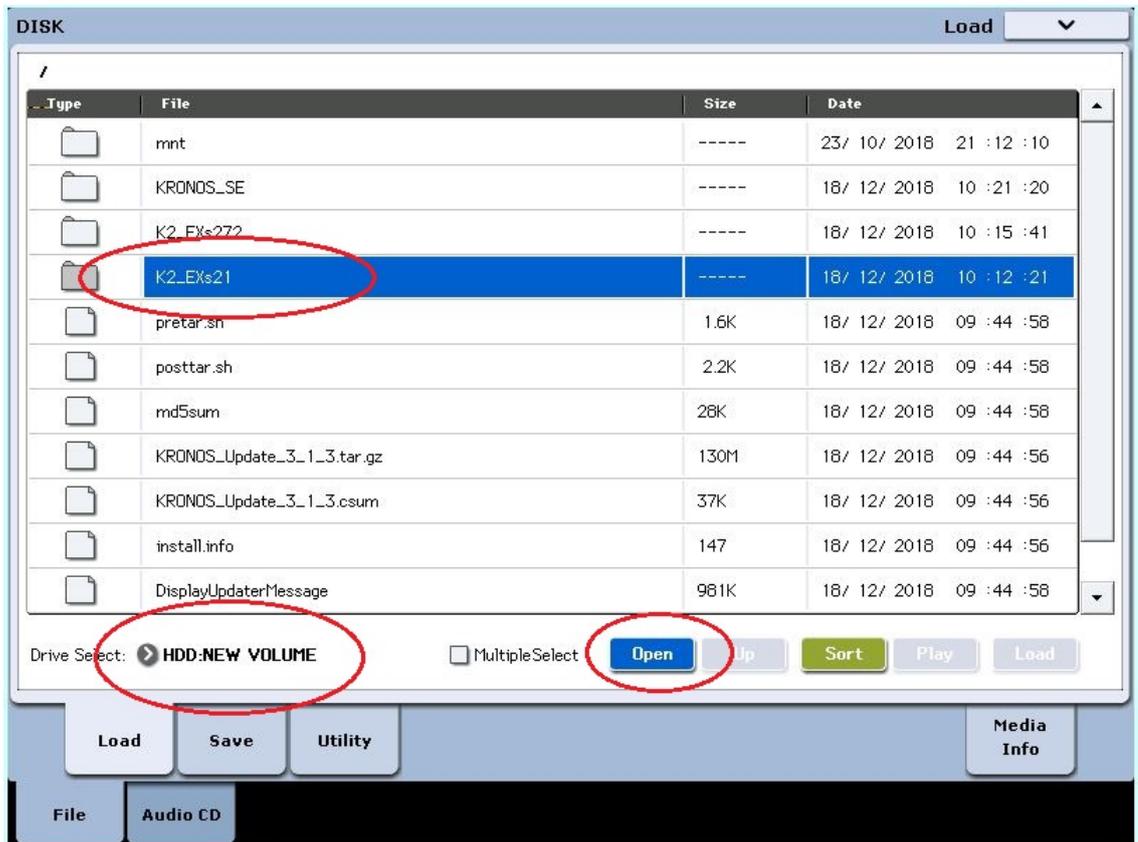
Turn off the KRONOS. Wait for about ten seconds, and then power-on again.

Connect the USB media to one of the KRONOS's two USB A ports. Press the [GLOBAL] switch and open the menu, and select the command "Update System Software".



4. Install EXs21 and EXs272

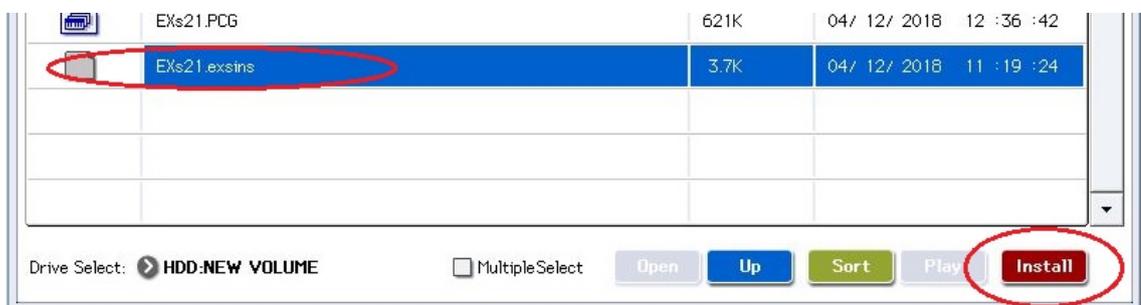
After pressing [DISK] switch, connect the USB media to one of the KRONOS's two USB A ports. After waiting a few seconds, select the USB media using the Drive Select menu at the bottom of the page. Open the K2_EXs21.



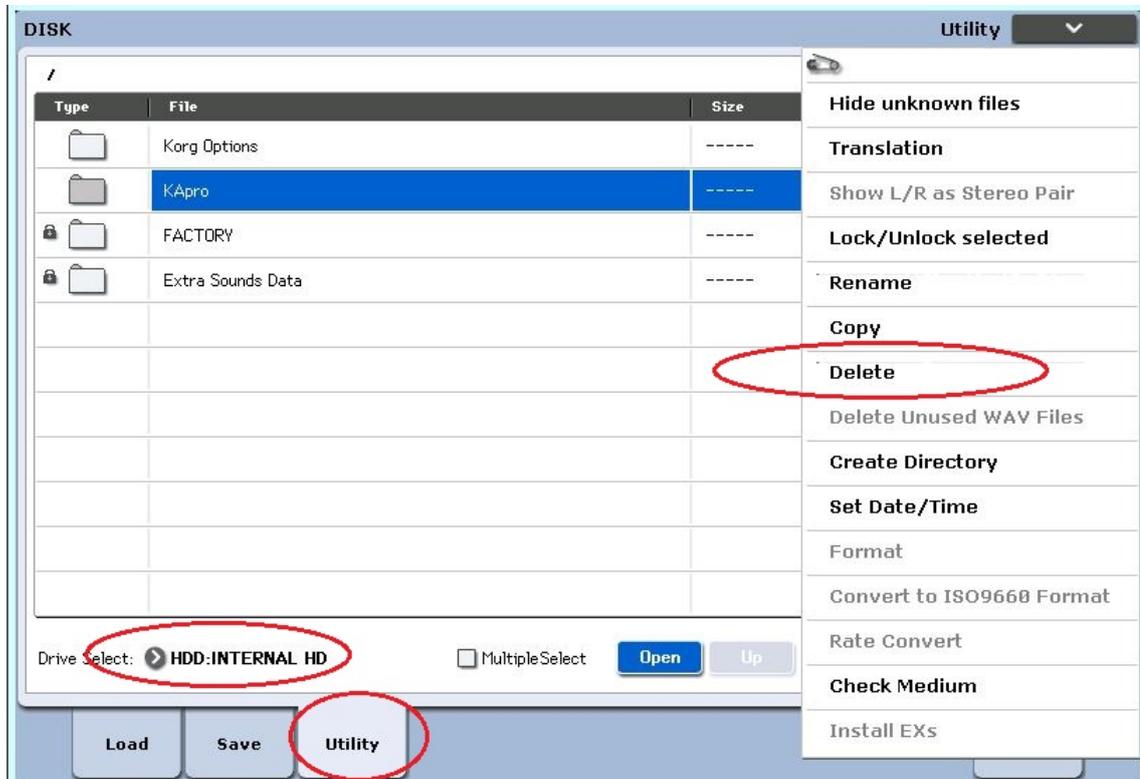
Select the file EXs21.exsins and press the Install button. A dialog box will appear.

Press Install to continue with the installation.

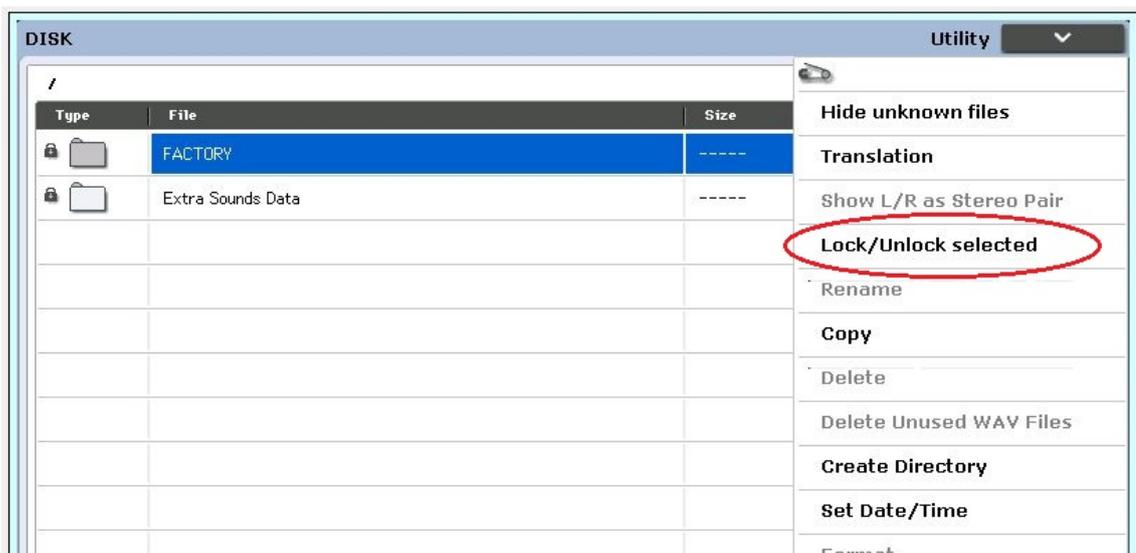
After the installation of EXs21, Install EXs272, following the same steps as EXs21.



5. Select “INTERNAL HD” using Drive Select then remove “KApr0” and “Korg Options” folders by using “Delete” command.



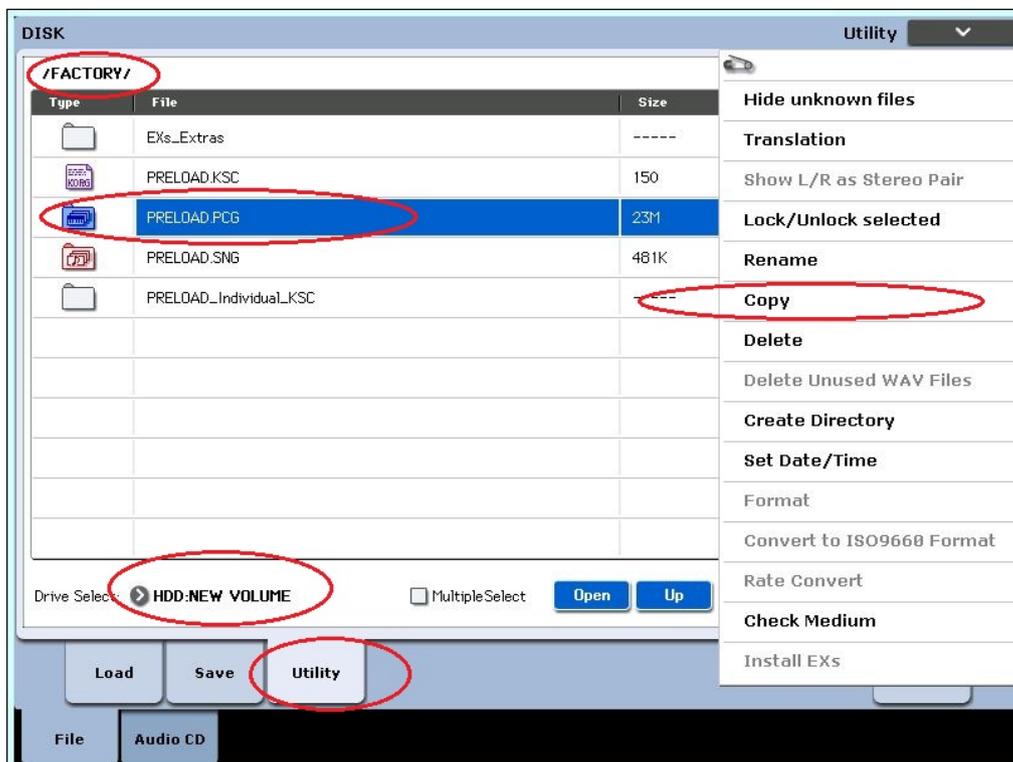
6. Unlock FACTORY folder using “Lock/Unlock selected”.



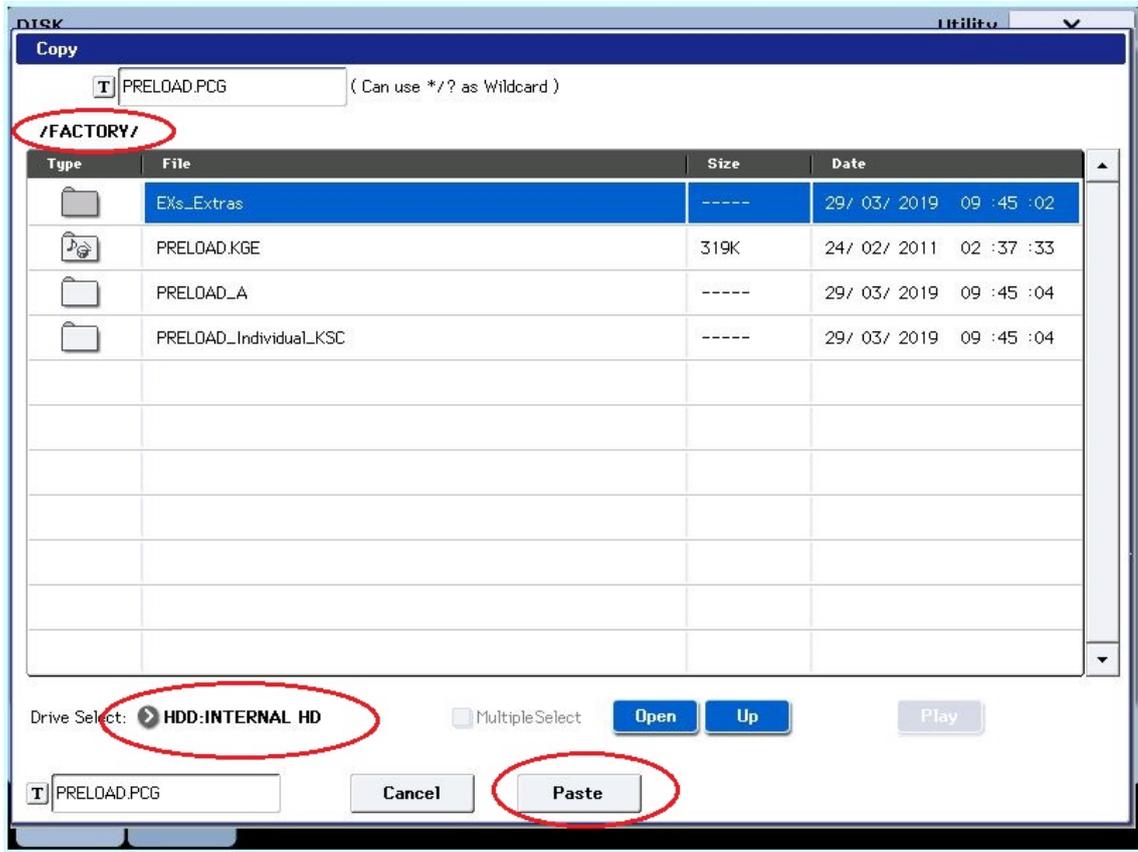
7. Open FACTORY folder, and confirm the lock status of PRELOAD.PCG, PRELOAD.SNG, PRELOAD.KSC, EXs_Extras, PRELOAD_Individual_KSC. If locked, unlock the items by executing “Lock/Unlock selected” command.
8. Delete the PRELOAD.PCG, PRELOAD.SNG, and PRELOAD.KSC by “Delete” command.
9. Copy the following files in FACTORY folder on the USB media to FACTORY folder in INTERNAL HD.

EXs_Extras/EXs21 Italian F Piano.KSC
 EXs_Extras/EXs272 KApr0 Showcase.KSC
 PRELOAD_Individual_KSC/PRELOAD_EXs21.KSC
 PRELOAD_Individual_KSC/PRELOAD_EXs272.KSC
 PRELOAD.KSC
 PRELOAD.PCG
 PRELOAD.SNG

Here is an example of how to copy PRELOAD.PCG. This procedure should be applied to remaining files.

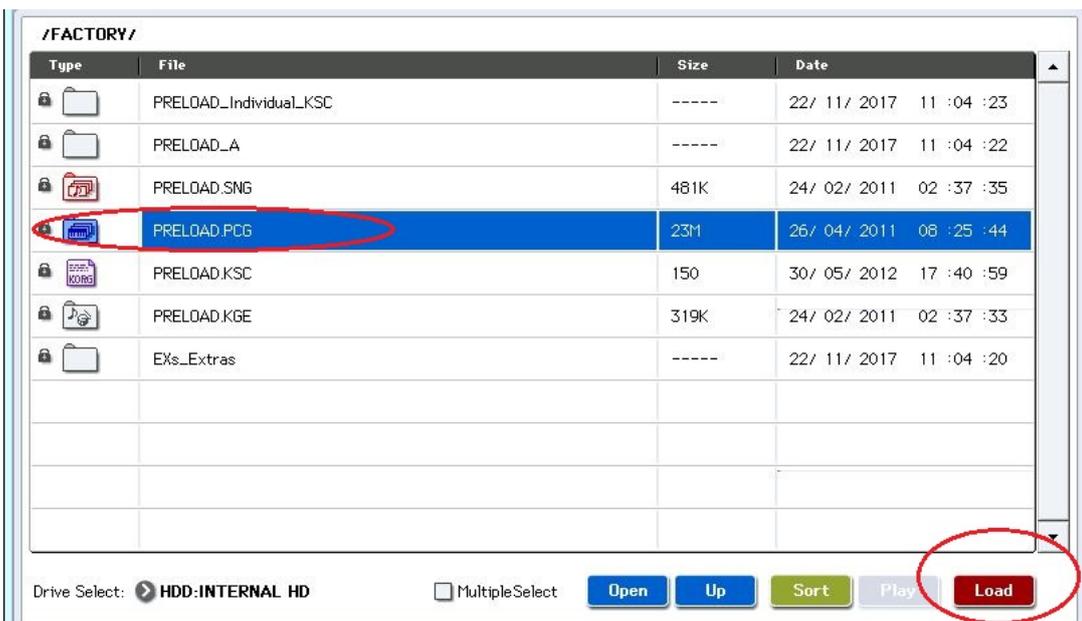


Paste it to FACTORY folder in INTERNAL HD



10. Select FACTORY folder and lock it again by “Lock/Unlock selected” command.

11. Load PRELOAD.PCG in FACTORY folder.



12. Authorize EXs17, EXs18, EXs21 and EXs272.

Authorization requires product registration with “MyKronos”.

Register yourself at <https://shop.korg.com/registerKronos>, and then register the Public ID which is shown at the top of Global P6: Options Info tab. The authorization codes will be shown in the Product Registration Information section.

Subscribe to Email information for updates and related products

[Save Changes](#)

Product Registration Information

[Register a product](#)

Product

Public ID

Purchased

Registered

Dealer

KORG

[Sound Libraries](#) [My Kronos](#) [Support](#)

[Logout](#)

Product purchased:

Serial Number:

Dealer Name:

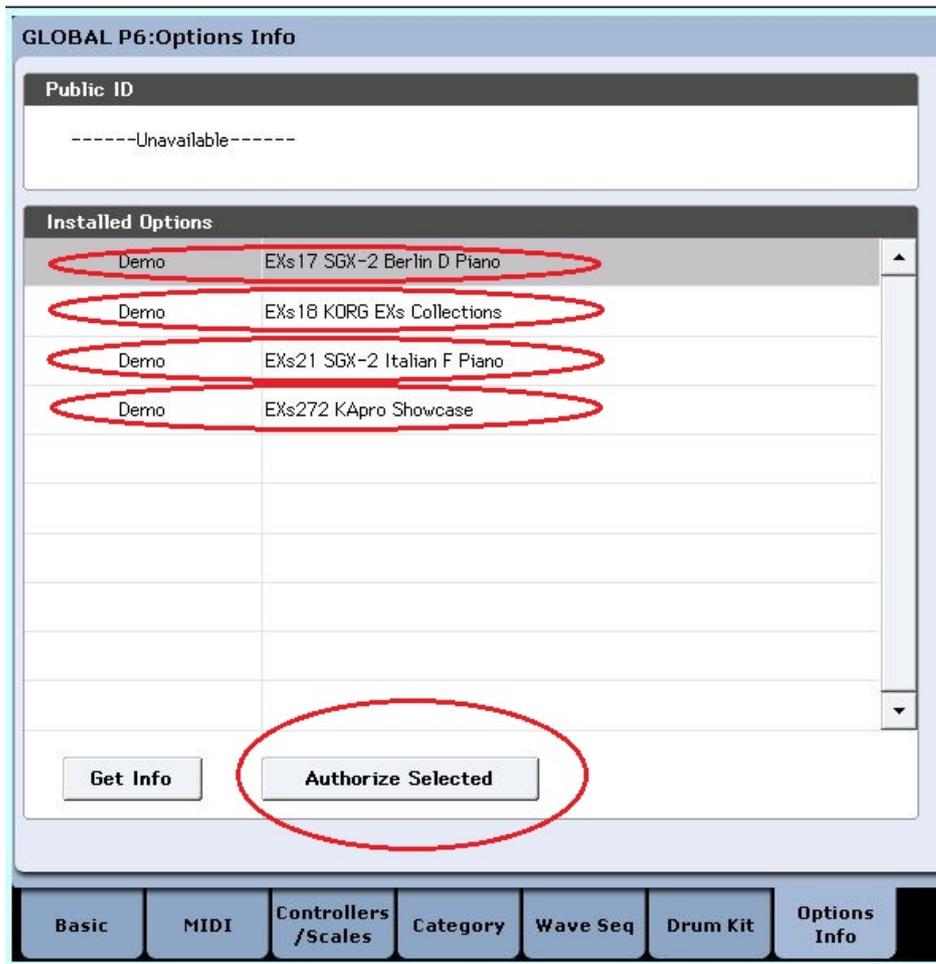
Dealer location:

Purchase Date on Store Receipt: ≤ ≥

Sun	Mon	Tue	Wed	Thu	Fri	Sat
28	29	30	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	1
2	3	4	5	6	7	8

[Submit Product Registration](#)

13. Select the option to authorize from the list of Installed Options and press the Authorize Selected button. Enter the authorization code and press OK.
The list will now show the options as Authorized.(EXs17, EXs18, EXs21, EXs272)



14. Now the restore operation is complete.